



Arlberg, August 2020

THE LATEST ARLBERG INFORMATION FOR THE SKI SEASON 2020/21

The Arlberg ski runs will open again on Friday, December 4, 2020! We are already looking forward to the winter – even if it will be slightly different than usual. There are currently precise regulations that apply for the (summer) operation of cable car and lifts which can also be viewed on our website:

<https://www.skiarlberg.at/de/regionen/news/infos-coronavirus>

There are not currently any binding official Covid 19 safeguards for the coming winter. However, as it is naturally our top priority to ensure that everyone stays healthy and in view of the currently valid regulations, we would like to offer visitors the following information based on what we know today:

- Face masks must be worn in all cable car/lift buildings (entrance areas, ticket offices, etc.), in queuing areas and on all cable car/lift journeys (tow lifts, chair lifts, aerial cableways, monocable gondola lifts etc.). In addition to standard face masks, multifunctional scarves, buffs, bandanas, ski masks etc. can also be worn (mouth and nose must always be completely covered!). Multifunctional scarves are on sale if required.
- In all cable car/lift buildings (ticket offices, WCs etc.) and cable car/lift entrance areas, there will be info points and signs providing information about the Covid 19 safeguards and sufficient hand disinfection facilities.
- In Austria, cable cars are legally classed as public transport; there is currently no legal requirement to reduce passenger capacities. In any case, when the number of passengers in our ski area is lower, the lifts do not run at full capacity. It is not planned to introduce passenger number restrictions, but this may be necessary at short notice and is therefore subject to change without notice.

SKI ARLBERG

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- The queuing areas are optimised and face masks are also mandatory in these areas.
- All cable car cabins, WC facilities, ticket offices and other similar facilities are cleaned and disinfected regularly.
- Employees in contact with visitors at the lifts and cable cars are tested for Covid-19 before starting work for the first time, and regular follow-up tests as well as testing on demand are planned. In addition, employees in contact with visitors are instructed to wear a face mask.
- Online ski pass sales with pick-up boxes and vending machines are expected to be available at the beginning of the winter season. Holidaymakers in the Arlberg resorts can also purchase a ski pass from more than 250 participating hotels and guest houses on site, and day-trippers can also become members of the Golden Moments Club and use the direct-to-lift system. These ski pass purchasing options will prevent large crowds accumulating at ski pass ticket offices as far as possible.
- Contactless payment (also with most smartphone payment systems) at the ski pass ticket offices is possible and recommended.
- With the "STOP CORONA" APP of the Austrian Red Cross you can help to fight the spread of the coronavirus and we recommend using this app.
- The Ski Arlberg APP is continuously updated and, if necessary, helpful information about the ski area will be sent via this APP with push messages.

We will naturally continue to evaluate current conditions and immediately adjust our regulations in the Ski Arlberg ski area accordingly in line with the latest developments, new legal and official requirements etc.

As Austria's largest ski area and one of the five largest in the world, with these and other appropriate measures we are confident that we can offer our visitors an enjoyable trip to the cradle of alpine skiing in the skiing season of 2020/21!

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